



2014 ANNUAL REPORT

Mission Statement

“Recognizing the human dignity of all persons, Open Door Outreach Center’s primary mission, in the spirit of interfaith charity, is to provide emergency services (food, clothing, and referral information) to families in need”

“Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community”

OPEN DOOR OUTREACH CENTER, INC.

Main Building:
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7140 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

admin@opendooroutreachcenter.com
www.opendooroutreachcenter.com

BOARD OF TRUSTEES

Judy Johnson	President
William Bauer	Vice-President
Pat Stock	Secretary
Robert Wright	Trustee
Eric Andrzejak	Trustee
Stan Freville	Trustee
JoAnn Bolek	Trustee
Gene Gerard	Trustee
Julia Le Blanc	Trustee
Kevin Whitlock	Honorary Trustee

STAFF

Karen L. Myers	Executive Director
Teresa Quiroz	Client Services Director
Pat Kanners	Resale Store Manager
Amy Terao	Administrative Assistant
Colleen Fitzpatrick	Bookkeeper
Deb Hilger	Community Resource Coordinator

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

FOOD PANTRY

The core of our mission is to provide supplemental nutrition to food insecure households. In 2014 we served **7,685** hungry people, distributing **124,290** meals. That is over **1,000 more people than last year!** We thank our community partners at Forgotten Harvest, Waterford Panera Bread, Meijer’s Simply Give Program, and Kroger for providing much of this food. We also thank Waterford Insurance and the White Lake Community Garden for providing fresh produce. Additionally, we are supported by donations to purchase the remaining food from Gleaners Community Food Bank of Southeast Michigan and local merchants in our supporting community.

Households / Community	Service	% of Total	Pounds of Food
Waterford	1,818	56%	83,522
White Lake	747	23%	34,304
Commerce	124	4%	5,965
Walled Lake	72	2%	2,982
West Bloomfield	213	7%	10,440
Keego/Sylvan	87	3%	4,474
Wixom	134	4%	5,965
Other	50	2%	2,982
TOTAL	3,245	100%	149,148

CLIENT PROFILE

Single Parent	16%
2 Adults with Children	17%
Person Alone	34%
Senior Citizen	9%
Other	24%

NEW CLIENTS

In 2014 we serviced **429** new families for the first time. We are grateful to extend our services to more families in need uplifting & building our community.

CLIENT SERVICES

Open Door Outreach Center verifies, qualifies then compassionately serves; utilizing your donations efficiently. Client Services provides clothing for going back to work, shoes, coats and hats for warmth. Also provided are household items for homeless families beginning again. **414 people** were helped with **\$15,363** worth of items. When funding is available, Open Door provides financial assistance to families facing urgent issues due to unemployment, disability, limited income, and other unforeseen circumstances. These funds help prevent evictions and utility shut-offs. **132 people received \$6,122 in crisis services.** Our clients can receive fuel only cards to assist with transportation expenses. In 2014, **59** clients received **\$1170.00** in gas cards to find work or visit medical appointments. **Total Value \$22,655**

2014 CHILD SUMMER FOOD PROGRAM

Each summer we distribute additional Child Summer Food in June through August. 1 in 4 children are food insecure meaning they do not see their next meal or do not know where their next meal is coming from. Summer is a difficult time for very low income families. Instead of children receiving a free lunch at school they are home and hungry. Families do not have additional funds for lunch and snacks throughout the day. Client families with children in the household receive an extra box filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches and scout troop food drives. **Total Value \$11,568**

RESALE STORE AND CLOTHING

The Open Door Resale Store is a daily function of our Client Services Department. By supplying our very low income clients with basic clothing and household needs they are able to stretch their funds to pay for housing or utilities. In 2014, Open Door provided **649 households** with the critical basic need of clothing and household items. **TOTAL VALUE: \$28,015**

HOLIDAY PROGRAMS

EASTER MEALS

We provided **159** families with food for a complete Easter dinner including dessert. A total of **1,208** pounds of food was distributed.

TOTAL VALUE: \$2,911.28

THANKSGIVING MEALS

We provided turkeys and a complete dinner, including dessert to **85 families**. A total of **2,360** pounds of food was distributed.

TOTAL VALUE: \$5,687.60

CHRISTMAS / HOLIDAY MEALS & NORTH POLE ANNEX

74 seniors and adults living alone were given a complete holiday meal (**1,027** pounds of food) with an opportunity to “shop” at Santa’s Annex. This program value was **\$2,475.07**. Again in 2014, local families and businesses participated in our Adopt-A-Family Christmas/Holiday Program. This provided clothing and gifts to **71 of our clients & children** with a value of **\$7,654**. Due to the enormous generosity of this community, gifts, books, and pajamas were provided allowing **111 clients** to “shop” in the “Santa’s Annex” during their monthly trip through the pantry. This added bonus to our clients resulted in **\$5,752** worth of holiday gifts.

TOTAL VALUE: \$15,881.07

BACK TO SCHOOL

Open Door provided **120 low income students** with back packs filled with school supplies. Also each child received a shopping trip to the White Lake Kohl’s for new clothing and an Open Door Resale Store clothing voucher. During distribution, students selected additional books, t-shirts and pajamas all to help with a great start for the new school year.

TOTAL VALUE: \$7,810

Thank you Calvary Lutheran Church for donating the space to pack and distribute our Holiday Meals and Community Programs.

FOUNDATIONS

Thank you to the following foundations for granting us funds during 2014: Clement Kern Foundation, NSF Foundation, Serra Family Foundation, J. P. Morgan Foundation, William & Myrtle Hess Charitable Trust, Wal-Mart, and those not wishing to be publicly acknowledged.

CRITICAL ADDITIONAL SERVICES

In partnership with Gleaners clients have access to a representative that will assist them with completion of the State of Michigan assistance applications without a trip to a local DHS office. We receive and administer food from The Temporary Emergency Food Assistance Program (TEFAP) a federal government program through our partnership with Gleaners and OLHSA. We look forward to expanding into more collaborative relationships with community partners to enhance our continuum of services & programs.

CLIENT INCOME

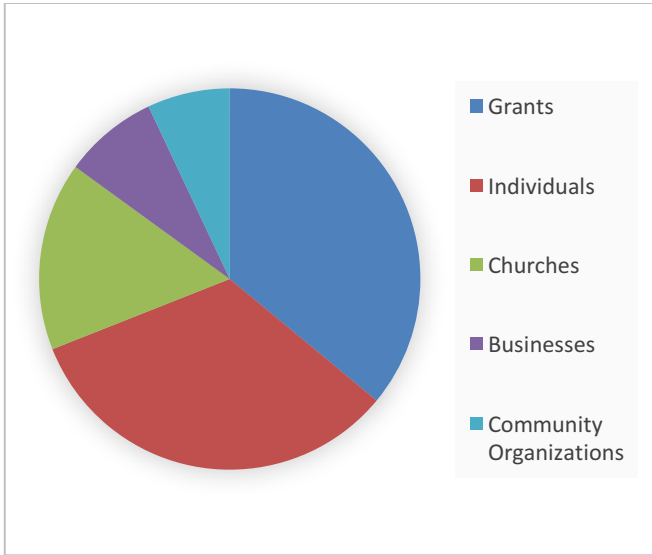
82% of our people served are extremely low income ranging from no income to well below \$9,000 annual income. 18% of clients served are considered low income falling below \$23,340 annual income. For supplemental food the federal income eligibility guidelines for a mother with 2 children is \$31,460 annual income.

THANK YOU TO ALL OF OUR DONORS!

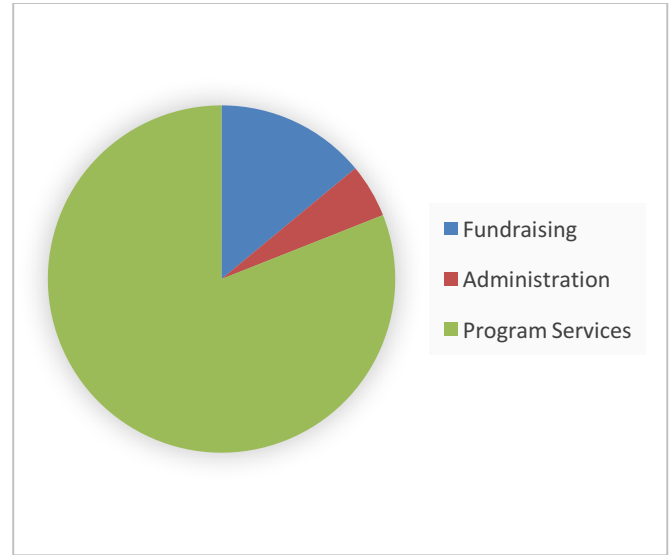
Open Door Outreach Center Board of Trustees would like to express our deep gratitude to our private donors, partner churches, local businesses, area schools, service organizations, civic clubs, & our community for their continued generosity with pantry donations and financial support. Together we are building a stronger community.

2014 FINANCIAL SUMMARY

2014 REVENUE



2014 EXPENSES



DONATIONS

Community Organizations	8,176	7%
Individuals	35,466	33%
Churches	16,660	16%
Businesses	8,385	8%
Grants	38,240	36%
TOTAL DONATIONS	\$106,927	100%

GIFTS IN KIND **\$43,146**

OTHER REVENUE

Fundraising	41,799
Resale Store Sales	55,352
Volunteer Services	290,901
Donated Food and Clothing	445,558

TOTAL REVENUE **\$833,610**

GRAND TOTAL **\$983,683**

2014 EXPENSES

Fundraising	14%
Administration	5%
Program Services	81%

VOLUNTEERS

Open Door Outreach Center depends upon our dedicated Volunteers who compassionately assist those in need while promoting the dignity of those we serve. Our volunteers' commitment is essential to us and our operations.

Open Door has discerning experience and is a good steward of your donated funds. Together, for 35 years, we have fed thousands of frail, elderly, hungry & impoverished adults & children.

Open Door efficiently and effectively administers your donations into critical services that are filled with assistance, compassion and love; empowering those in need to reach self-sufficiency. Thank you.